



CAMPUS TRANSPORTATION POLICIES
FOR THE
UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE
2021/2022

AS APPROVED BY THE CHANCELLOR OF UNC CHARLOTTE
4/6/21

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CAMPUS TRANSPORTATION POLICIES
FOR THE UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE
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This Policy defines the general operations for transportation-related services on the Campus of the University of North Carolina at Charlotte. The provisions set forth in these Policies are designed to ensure the safety and protection of all users of the system.

**ARTICLE I
GENERAL PROVISIONS**

SECTION 1-1: Definitions

Words and phrases defined in this section have the meaning indicated below when used in these Policies, unless the context clearly requires another meaning:

1. **Account**. A system grouping of related information including individual contact information, program privileges, etc.
2. **Administrative Officer**. That person designated by the Chancellor who shall be responsible for implementing and enforcing these Policies, except where another person is specified in these Policies.
3. **Bicycle**. A device with two or three wheels, a steering handle, one or two saddle seats, and pedals by which the device is propelled, or an electric assisted bicycle, as defined by the [NC General Statute 20-4.01\(7a\)](#). The term “Bicycle” includes:
 - a. **Electric-Assisted Bicycle**. A bicycle with two or three wheels that is equipped with a seat or saddle for use by the rider, fully operable pedals for human propulsion, and an electric motor of no more than 750 watts, whose maximum speed on a level surface when powered solely by such a motor is no greater than 20 miles per hour.
 - b. **Motor-Driven Bicycle**. A vehicle with two or three wheels, a steering handle, one or two saddle seats, pedals, and a motor that cannot propel the vehicle at a speed greater than 20 miles per hour on a level surface. This term shall not include an electric assisted bicycle as defined in these Policies.
4. **Bicycle Locker**. An enclosure for a single bicycle with a door that can be secured by a personal lock.
5. **Bicycle Rack**. A non-moveable, metal furnishing provided for bicycle parking and use of personal locks.
6. **Bike Share**. A University-approved service for renting bicycles to registered operators, inclusive of required hardware such as designated bicycle racks and rentable bicycles. Rental locations may be referred to as Bike Share stations, hubs or racks.
7. **Campus**. All property located in and around Charlotte, North Carolina, which is owned by the State of North Carolina and which is under the supervision of the Board of Trustees of The University of North Carolina at Charlotte.
8. **CATS**. Charlotte Area Transit System
9. **Chancellor**. The Chancellor of the University of North Carolina at Charlotte.
10. **Classification**. A group of individuals who are linked together by similar criteria (i.e. “Faculty”, “Staff”, “Student”, “Visitor”)
11. **Continuous Riding**. The act of riding on a vehicle for longer than two continuous route loops or cycles.

12. **Fare Inspector**. Individual identified by CATS whose purpose is to confirm that a rider has paid the proper fees or possesses the proper credentials to ride any CATS service.
13. **Member**. Individual who is associated with or voluntarily enrolls in a program or group which oftentimes provides services to the individual based on the membership.
14. **Mobility Device**. A collective term including the following defined terms: Bicycle, Personal Mobility Device, Personal Motorized Mobility Device, and Shared Mobility Device. For the purposes of these Policies, Mobility Devices shall not include personal mobility devices that are otherwise approved in accordance with a disability accommodation from the UNC Charlotte Office of Disability Services or otherwise recognized by the Americans with Disabilities Act (ADA). All Mobility Devices operating on a Street, Roadway, or Highway are subject to Article IV of the Parking Ordinances (<https://pats.uncc.edu/policies/>).
15. **Personal Mobility Device**. A device used to transport an individual, propelled by human power, which is distinct from a Vehicle as defined in this section. (See also Shared Mobility Device below.) Personal Mobility Devices include:
 - a. **Human-Powered Scooter**. A device consisting of a footboard mounted on two wheels and a long steering handle, propelled by resting one foot on the footboard and pushing the other against the ground.
 - b. **In-Line Skates**. A pair of roller skates in which the wheels on each boot are fixed in a single line along its sole.
 - c. **Roller-Skates**. Each of a pair of boots or metal frames fitted to shoes with four or more small wheels, for gliding across a hard surface.
 - d. **Skateboard**. A short narrow board with two small wheels fixed to the bottom of both ends, on which a person can ride in a standing or crouching position, propelling themselves by occasionally pushing one foot against the ground.
16. **Personal Motorized Mobility Device**. A device used to transport an individual, propelled by an electric motor or small gasoline engine attached to the device or a combination of electric motor and human power, which is distinct from a Vehicle as defined in this section. (See also Shared Mobility Device below.) Personal Motorized Mobility Devices include:
 - a. **E-Scooter**. A device with no more than three twelve-inch or smaller diameter wheels that has handlebars, is designed to be stood upon by the user while riding, and is powered by an electric motor that is capable of propelling the device with or without human propulsion at a speed no greater than 15 miles per hour on a paved level surface. The device shall not exceed 50 pounds in weight.
 - b. **Hoverboard / Segway**. A motorized or propellant-driven device consisting of a platform for the feet mounted on two wheels, has no manufacturer-issued Vehicle Identification Number (VIN), and is controlled by the way the rider distributes their weight.
 - c. **Motorized Skateboard / Foot Scooter**. A device, regardless of the number of its wheels in contact with the ground, that (i) has no seat, but is designed to be stood upon by the operator, (ii) has no manufacturer-issued Vehicle Identification Number (VIN), and (iii) is powered by an electric motor having an input of no more than 1,000 watts or a gasoline engine that displaces less than 36 cubic centimeters. "Motorized Skateboard/Foot Scooter" may include devices with or without handlebars, but does not include "E-Scooters."
17. **Service Animal**. A dog that is individually trained to respond to an individual's needs and to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability; as further described in University Policy 704 (<https://legal.uncc.edu/policies/up-704/>).
18. **Shared Mobility Device**. A device used to transport an individual or individuals which can be shared among a group of users, typically through a common provider associated with the

University's Shared Mobility Device program, by use of technology. Shared Mobility Devices include but are not limited to: Bicycles, Pedal-Assist Bicycles and E-Scooters.

19. **Sidewalk**. Any off-road, paved path intended for use by pedestrians, including areas designated as greenways.
20. **Tobacco Product**. A cigarette, a cigar, chewing tobacco, vapor product, or any other product that contains tobacco and is intended for inhalation, oral use, or nasal use, as further described in University Policy 707 (<https://legal.uncc.edu/policies/up-707>). The term does not include nicotine patches, nicotine gum, nicotine lozenges, or other tobacco cessation products.
21. **University**. Unless otherwise provided, The University of North Carolina at Charlotte.
22. **University CATS All-Access Transit Pass**. Transit pass being purchased by an individual associated with the University as described in Article 5 of these Policies as part of a program and agreement between UNC Charlotte and CATS to utilize CATS transit services, including CATS Buses and Light Rail.
23. **University ID Card**. ID card issued by UNC Charlotte to a specific individual associated with the University at time of issuance.
24. **University Police**. The Campus law enforcement agency authorized by N.C. General Statutes § 116-40.5.
25. **University Property**. Property that is owned or leased in whole or in part by the State of North Carolina and which is subject to the general management and control of the Board of Trustees of The University of North Carolina at Charlotte.
26. **Year**. August 15 of one year through August 14 of the following year, as defined in the University Academic Calendar.
27. **Vehicle**. The term "Vehicle," as used in these Policies, shall mean every device in, upon, or by which any person or property is or may be transported or drawn upon a Street, Highway, or Roadway and are not otherwise defined in these Policies. A "Vehicle" shall not include a device that is designed for and intended to be used as a means of transportation for a person with a mobility impairment. The term "Vehicle" includes, but is not limited to, the following:
 - a. **Autocycle**. A three-wheeled Vehicle that has a steering wheel and seating that does not require the operator to straddle or sit astride and is manufactured to comply with federal safety requirements for motorcycles.
 - b. **Automobile**. A Vehicle, typically with four wheels, powered by an internal combustion engine or electric motor, designed for operation on ordinary roads, and able to carry a small number of people. Automobiles include, but are not limited to: sedans, coupes, SUVs, trucks & vans.
 - c. **Moped**. A Vehicle, other than a motor-driven bicycle or electric assisted bicycle, that has two or three wheels, no external shifting device, a motor that does not exceed 50 cubic centimeters piston displacement and cannot propel the Vehicle at a speed greater than 30 miles per hour on a level surface. The motor may be powered by electricity, alternative fuel, motor fuel, or a combination of each.
 - d. **Motorbike**. Any motorcycle that has a gasoline engine that (i) displaces less than 150 cubic centimeters; (ii) has a seat less than 24 inches in height, measured from the middle of the seat perpendicular to the ground; and (iii) has no manufacturer-issued Vehicle identification number.
 - e. **Motorcycle**. Vehicles having a saddle for the use of the rider and designed to travel on not more than three wheels in contact with the ground, excluding Vehicles while being used by law-enforcement agencies.

SECTION 1-2: Authority; Delegation of Authority

1. The Chancellor is authorized to adopt and promulgate such rules and regulations and to establish such administrative procedures as he/she may deem necessary or advisable for the administration, interpretation, and enforcement of these Policies.
2. The Chancellor shall exercise their discretion and authority in such a manner as to ensure the proper conduct of the necessary business of the University, as well as the effective utilization of services provided on the Campus of the University for the benefit and maximum convenience of faculty and staff members, students and visitors.
3. The Chancellor shall delegate to the Vice Chancellor for Business Affairs, hereinafter referred to as Administrative Officer, or his/her appointed delegate, the responsibility for oversight of the implementation, administration and enforcement of the provisions of these Policies.
4. The Department of Police and Public Safety and the Office of Parking and Transportation Services, under the supervision of the Administrative Officer or his/her appointed delegate and to the extent permitted by law, are authorized to enforce these Policies and all applicable state, county and municipal laws and ordinances, to assist in the prosecution of persons charged with violations of state, county and municipal laws and ordinances, and to investigate accidents occurring on Campus.
5. All UNC Charlotte students are subject to applicable University policies including the [Code of Student Responsibility](#) when utilizing any public transportation conveyances that service the Campus.
6. All UNC Charlotte employees are subject to applicable University policies, including applicable disciplinary policies, when utilizing any public transportation conveyances that service the Campus.

ARTICLE II RIDER POLICIES ON CATS LIGHT RAIL AND CITY BUSES

SECTION 2-1: Rider Code of Conduct

1. *Subsections 2-2 through 2-5 are adapted from [Charlotte Code Sec. 15-272](#) and [15-273](#). In case of any discrepancy between this Article II and the Charlotte Code, the Charlotte Code prevails. All rules and regulations of CATS apply to use of the light rail and city buses on Campus. See <http://charlottenc.gov/cats/>. Any violation of these articles may be enforced by the issuance of a civil penalty or by arrest.*

SECTION 2-2: Rules of Ridership on Light Rail

1. Riders must have their valid University ID Card ready to “tap on” at the device located inside the light rail train.
2. Riders must tap their University ID Card at the validator located in each train car and look to ensure the tap was recorded. Unrecorded taps may lead to an invalidated ride and can result in a fine.
3. Riders must be ready to provide a valid ticket, pass or University ID Card in case a Fare Inspector asks the rider to provide it for verification.
4. Upon exiting the train, riders are required to “tap off” of the train the same way they initially tapped on.

5. For the latest information on CATS light rail including tips on how to ride, visit the official website: <http://charlottenc.gov/cats/>.

SECTION 2-3: Rules of Ridership on CATS Buses

1. Riders must tap their valid University ID Card at the fare box inside the bus and look to ensure the tap was recorded. Unrecorded taps may lead to an invalidated ride and can result in a fine.
2. Upon exiting the bus, tapping off is not required.
3. For the latest information on CATS bus service including tips on how to ride, visit the official website: <http://charlottenc.gov/cats/>
4. CATS All-Access Transit Pass and valid University ID card privileges include transfers to other CATS-provided modes of transportation included in the CATS All-Access Transit Pass agreement.
5. Riders should always enter the bus through the front door and exit through the rear door (when the bus is equipped with a rear door), unless the rider is utilizing a bike or mobility aid/device.

SECTION 2-4: Acts Prohibited on Light Rail and CATS Buses

It is a violation of the CATS Rider Code of Conduct (<http://charlottenc.gov/cats/bus/riding-cats/Pages/code-of-conduct.aspx>), the Charlotte Code of Ordinances Sec. 15-272 and 15-273, and these Policies for any person to commit the following acts on a CATS bus or light rail train or at light rail train stations or bus stops:

1. Allow others to fraudulently use a University ID card (CATS All-Access Transit Pass) or other transit pass.
2. Not validate their ride by tapping their transit pass or render other form of payment (transit pass or cash). All UNC Charlotte riders must always tap their valid University ID cards (hold card above the fare box or in front of the validator) when entering the vehicle and again when exiting a light rail train (buses do not require the rider to tap while exiting).
3. Smoke or carry any lighted tobacco product or expel the residue of any other tobacco product, including chewing tobacco.
4. Consume any alcoholic beverage or possess an open container of any alcoholic beverage.
5. Engage in disruptive, disturbing behavior including: loud conversation, profanity or rude insults, or operating any electronic device used for sound without earphone(s) or headphones.
6. Take any animal onto a vehicle unless it is a Service Animal or a Service Animal in training, the purpose of which is to assist a person with a disability or in training activities.
7. Carry, possess or have within immediate access any dangerous weapon, device or material.
8. Possess or transport any flammable liquid, chemical, combustible material or other dangerous substance such as gasoline, kerosene or propane.
9. Litter.
10. Vandalize the vehicle or station platform by writing, marking, scribbling, defacing or causing damage in any manner.
11. Forcibly beg, solicit, or panhandle.
12. Excrete any bodily fluid or spit upon or at another person on the vehicle or station platform.
13. Possess, use or sell any controlled substance.
14. Lying down on seats, benches or tables at stations and bus stops.
15. Standing, sitting or lying within 2 feet of the edge of the rail station platforms except for boarding and exiting the light rail vehicle.

16. Skating, skateboarding or bicycling on station platforms.
17. Trespassing upon any area not open to the public and posted as such.

SECTION 2-5: Proper Fare and Proof of Payment

1. It is against the law to ride a CATS bus or light rail train without paying the proper fare. All passengers must either pay the appropriate fare or use a valid transfer, pass or ticket.
2. The CATS light rail operates as a Proof of Payment fare collection system. Everyone riding must be able to produce, on demand, proof of payment, a valid transfer, or pass when requested to do so by a fare inspector. If a citation from CATS is received, information regarding how to address that citation is available on the CATS website (<http://charlottenc.gov/cats/fares/Pages/transit-citation-payment.aspx>).

ARTICLE III RIDER POLICIES ON CAMPUS BUSES

SECTION 3-1: Rules of Ridership

1. All passengers must stand behind the white standee line at the front of the bus.
2. Riders should always enter the bus through the front door and exit through the rear door, unless the rider is utilizing a mobility aid/device or docking/undocking a bike to the bus's bike rack.
3. Shoes and shirts must be worn at all times.
4. Service Animals and Service Animals in Training are welcome on the bus so long as they are in compliance with University Policy 704 (<https://legal.uncc.edu/policies/up-704/>).
5. Continuous riding of a bus may result in ejection from the bus and loss of ridership privileges.
6. Use of bus Wi-Fi is subject to the University's Information Security Policy 311 (<https://legal.uncc.edu/policies/up-311>). Riders use the service at their own risk.
7. Buses can pick-up and drop-off riders only at designated bus stops on Campus.
8. Buses will stop only at the designated stops if a passenger is waiting at the stop for a pick-up or a passenger on the bus has pulled the cord to request a stop.
 - a. During peak times, the bus may reach capacity and be unable to accept additional riders. When the bus is full, the operator will not stop for waiting passengers.
9. All Campus transit buses are equipped to accommodate riders in wheelchairs. If a rider in a wheelchair boards the bus, riders seated in the ADA securement area must relinquish their seats at the operator's request to accommodate the wheelchair.

SECTION 3-2: Acts Prohibited on Campus Buses

It is against University policy for any person to commit the following acts on a Campus bus:

1. Smoke or carry any Tobacco Product as defined in Section 1-1 and University Policy 704 (<https://legal.uncc.edu/policies/up-704/>).
2. Consume any alcoholic beverage or possess an open container of any alcoholic beverage.
3. Possess an open container of any liquid or any open food items. All food and liquids must be in sealed / closed containers or containers capable of being closed when not in use.

4. Engage in disruptive or distracting behavior including, but not limited to, loud conversation, profanity or rude insults, horseplay, fighting or operating any electronic device used for sound without earphones or headphones.
5. Hang or swing from grab straps or handrails.
6. Bring any animal onto a vehicle unless it is a Service Animal or a Service Animal in Training in compliance with University Policy 704 (<https://legal.uncc.edu/policies/up-704/>).
7. Carry, possess, or have within immediate access any Weapon, as that term is defined in University Policy 702 (<https://legal.uncc.edu/policies/up-702/>).
8. Possess or transport any flammable liquid, chemical, combustible material or other dangerous substance such as gasoline, kerosene or propane.
9. Litter.
10. Vandalize the vehicle or bus stop by writing, marking, scribbling, defacing or causing damage in any manner.
11. Beg, solicit, or panhandle.
12. Excrete any bodily fluid or spit upon or at another person on the vehicle or bus stop.
13. Possess, use, or sell any controlled substance.
14. Lying down on seats, benches or tables on buses or at bus stops.
15. Unauthorized entry into or use of equipment in the operator's area.
16. Carry or transport large, bulky items longer than the distance from the floor of the bus to its ceiling.
17. Bring wagons, carts, or Mobility Devices on board. Strollers and skateboards are permitted to be carried on board so long as they are folded up (where applicable) and properly stowed in such a way that does not block passenger ingress or egress or create a potential safety hazard.
18. Place arms, head or legs out of windows or emergency exits.
19. Throw any object at or from the bus.
20. Place, adjust or remove posters, stickers or advertising on any interior or exterior surface of a bus without advance written approval by the Administrative Officer.
21. Any acts that may distract the driver in any way.

ARTICLE IV NINER PARATRANSIT PROGRAM

SECTION 4-1: General Program Information

1. Niner Paratransit is a Campus operated service that provides specialized transportation to those on Campus who have mobility impairments.
2. Riders shall comply with all reasonable conduct and behavioral expectations established by Parking and Transportation Services. Parking and Transportation Services reserves the right to suspend or terminate any rider's Niner Paratransit privileges if the rider engages in conduct that is disruptive or poses a risk of harm to a rider or driver. In the event Parking and Transportation Services suspends or terminates a rider's Niner Paratransit privileges, Parking and Transportation Services will work with the Office of Disability Services to find alternative accommodations for the rider. Privileges could be suspended or terminated if any of the following behaviors are displayed:
 - a. Abusive or threatening language or behavior towards any PaTS staff or fellow passengers
 - b. Failure to properly follow the scheduling process

- c. Schedule changes which do not follow proper procedures
 - d. Failure to meet the pre-scheduled transfer appointment (“No Show”) (3) or more consecutive times
 - e. Not properly wearing a seatbelt the entire time during a trip
 - f. Distracting the driver
 - g. Grabbing the door handles of the vehicle while the vehicle is in motion
 - h. Physically hitting the vehicle at any time (whether interior or exterior)
 - i. Attempting to enter the vehicle when the rider was not scheduled to use the service. Pick-ups must be scheduled following the proper procedures.
 - j. (3) or more schedule changes within (30) minutes of scheduled pick-up within a one-month period.
3. Any rider who has had their privileges suspended/terminated may appeal via unccpark@uncc.edu within ten business days of the date of suspension/termination to the Assistant Director of Transportation.
 - a. If the first level appeal is denied, the decision may be further appealed as a second level appeal, to the Director of Parking and Transportation Services or his/her designee, within ten business days from the date of the denial at the first level appeal.
 - b. Further appeal may be made to the Associate Vice Chancellor of Business Services, within ten business days from the date of the denial at the second level appeal.
 - c. The Associate Vice Chancellor of Business Services’ decision shall be the final recourse.
 - d. Failure to meet the time limitations at any level of appeal shall result in a forfeiture of that appeal.
 4. Individuals must be approved in advance (either Temporary, Limited or Unlimited) in order to utilize the service.
 - a. Temporary approval to ride is granted by the Director of Parking and Transportation Services or their designee and is valid for a maximum of two (2) weeks.
 - b. Permanent approval to ride is granted through the University’s Office of Disability Services.
 5. Individuals must be able to get into and out of the vehicle and secure themselves with a seatbelt on their own unless accompanied by a Personal Care Attendant.
 6. Paratransit vehicles provide transportation to classroom buildings, residence halls, parking areas, and other buildings on main Campus property only. Transport to or from off Campus residences, parking areas, retail establishments, or medical facilities is not permitted.
 7. Drivers are permitted to pick-up and drop-off passengers only at designated Niner Paratransit locations or “hubs” on Campus. For a list of these locations, please visit: <https://pats.uncc.edu/>.
 8. All scheduled rides take priority. Any requests for on-demand service will be accepted as the schedule permits.
 9. Individuals who cannot meet their scheduled pick-up time must let Niner Paratransit dispatch know in advance, or they may be marked as a missed pick-up. Three (3) or more consecutive missed pick-ups may result in schedules being canceled and a possible loss of service privileges.
 10. Drivers will wait for five (5) minutes after the scheduled pick up time. If the passenger misses their pick up, they will be scheduled for service as an on-demand rider and will be transferred as the schedule permits.
 11. Paratransit vehicles have the following maximum ramp weight limitations:
 - a. Short Ramp: not to exceed 1,200 pounds

- b. Long Ramp: not to exceed 660 pounds
- 12. In compliance with the requirements of University Policy 715, Security Cameras (<https://legal.uncc.edu/policies/up-715>), vehicles are equipped with audio and video recording devices for the safety of the passenger and driver.

**ARTICLE V
UNIVERSITY CATS ALL-ACCESS TRANSIT PASS PROGRAM**

SECTION 5-1: General Program Information

1. By enrolling in the University CATS All-Access Transit Pass Program, the individual accepts all responsibilities and agrees to the terms, conditions and policies of use related to the CATS services.
2. The University CATS All-Access Transit Pass allows riders to use any form of CATS public transportation including standard bus routes, express bus routes, CATS light rail, CATS Special Transportation Services (with prior approval by CATS), and the Sprinter (bus providing transportation between Charlotte city center and Charlotte Douglas International Airport). CATS vanpools are excluded from this program.

SECTION 5-2: University CATS All-Access Transit Pass – Students

1. Any University student who pays the Miscellaneous Transportation Service Charge (MTSC) as part of their tuition is automatically enrolled in the all-access pass program.
2. This service charge will provide the following coverage:

Date Purchased	Active Dates	Payment Types Available
Fall Semester	August 15 – December 31	MTSC
Spring Semester	January 1 – August 14	MTSC
Summer Semester	May 15 – August 14	MTSC

3. Each semester UNC Charlotte will provide CATS a list of students enrolled in the upcoming semester or summer session who have paid the MTSC. Those not listed will be deactivated from the system. Passes will be deactivated when the student is no longer enrolled.
4. Students enrolled in the program will use their University ID Card to access CATS transit services.
5. University CATS All-Access Transit Passes cannot be transferred to or used by any other individual except the cardholder to which the card was issued by the University.
6. Any misuse of the transit pass will result in a 3-Step Disciplinary Process:
 - a. 1st incident: Misuse will be documented, and a warning will be given
 - b. 2nd incident: Transit privileges tied to the University ID card will be revoked and no refund will be provided.
 - c. 3rd incident: Student may be charged with a violation of the Code of Student Responsibility.
7. Any disciplinary action taken by the University is separate from and not associated with any penalties and/or fines CATS may also institute.

SECTION 5-3: University CATS All-Access Transit Pass – Faculty / Staff, Business Affiliates

1. The University CATS All-Access Transit Pass can be purchased by current University faculty, staff, and business affiliates with sponsors.
2. Payment plans are as follows:

Date Purchased	Active Dates	Payment Types Available
Annual (<i>Available Fall Semester Only</i>)	August 15 – August 14	Credit Card, Payroll Deduction (<i>if eligible</i>), Cash (<i>in PaTS office only</i>)
Fall Semester	August 15 – December 31	Credit Card, Payroll Deduction (<i>if eligible</i>), Cash (<i>in PaTS office only</i>)
Spring Semester	January 1 – August 14	Credit Card, Payroll Deduction (<i>if eligible</i>), Cash (<i>in PaTS office only</i>)
Summer Semester	May 15 – August 14	Credit Card, Cash (<i>in PaTS office only</i>)

3. The rider’s University ID Card will be active in the CATS system within 48 hours. CATS will permit (1) round-trip ride after purchase and before the purchase is updated in the CATS system, should the fare inspector check your University ID Card and see it’s not yet active in the CATS system.
4. Each semester, UNC Charlotte will provide a list of Faculty/Staff and Business Affiliates with Sponsors currently employed and active in the program. Those not listed will be deactivated in the system. Passes will be deactivated immediately upon termination/resignation from the University.
5. University CATS All-Access Transit passes cannot be transferred to or used by any other individual except the cardholder to which the card was issued by the University.
6. Any misuse of the transit pass will result in a 3-Step Disciplinary Process:
 - a. 1st incident: Misuse will be documented and a warning will be given
 - b. 2nd incident: Transit privileges tied to the University ID Card will be revoked and no refund will be provided.
 - c. 3rd incident: May result in disciplinary action under applicable policies.
7. Any disciplinary action taken by the University is separate from and not associated with any penalties and/or fines CATS may also institute.

SECTION 5-4: University CATS All-Access Transit Pass – System of Record

1. The system of record for University students will be Banner.
2. The system of record for University faculty, staff and business affiliates with sponsors will be NuPark.

SECTION 5-5: Refund Policy

1. Faculty, Staff and Business Affiliates with Sponsors – Due to the deep discount the program offers, no refunds will be given at any time.

2. Students – A refund will be given to a student if they have paid their Miscellaneous Transportation Service Charge and cancel enrollment before the posted deadline or withdraw with extenuating circumstances as indicated in the applicable Academic Policies and Procedures (<https://provost.uncc.edu/policies-procedures/academic-policies-and-procedures/withdrawal-cancellation-enrollment-and-effects>).

SECTION 5-6: CATS Light Rail Parking Deck Restrictions and Access

1. CATS Park and Ride parking decks at JW Clay and University City are subject to certain parking restrictions based upon CATS light rail policies. University CATS All-Access Transit Passes are not valid in CATS-operated parking decks or other restricted park and ride facilities.

ARTICLE VI CAR SHARE PROGRAM

SECTION 6-1: General Program Information

The University has contracted with Zipcar to provide car sharing services to the Campus community. The following policies provide a summary of the program only. A complete list of program policies is available at: www.zipcar.com.

1. Individuals associated with the University interested in utilizing the car share program must join through www.zipcar.com.
2. Members must be 18 years of age or older with a valid driver's license for at least two (2) years and can have no violations on their records. Drivers 21 years of age or older may have no more than two (2) incidents (moving violations plus accidents) in the past three (3) years and no more than one (1) in the past eighteen (18) months.
3. Drivers with international licenses must provide copies of their records from the relevant authorities.
4. Zipcar insures all car share vehicles for collision and liability up to state minimums. Similar to a personal automobile policy, members pay a \$500 deductible if they are at-fault in an accident.
5. Members are required to keep the interior and exterior of the vehicles clean. Failure to do so may result in additional cleaning charges.
6. All Zipcars must be parked in reserved parking spaces on Campus. When in use, the member may park a Zipcar in any unrestricted, ungated Commuter, Resident or standard Faculty/Staff parking space. Zipcars must be returned to their reserved parking spaces upon completion of the rental period.
7. Zipcar members are responsible for any fees/fines associated with the vehicle at time of rental.
8. Members are required to re-fuel the vehicle when it reaches 1/4 tank using a fuel card provided by Zipcar.
9. Pets are permitted in Zipcars only if they are in locked pet carriers. Members are responsible for any clean-up associated with the pet(s) including any residual pet hair.
10. The use of a Zipcar is limited to the registered member only, at the time of the rental. Members found allowing another individual to use the vehicle during their rental will have their membership privileges immediately revoked.

ARTICLE VII SHARED MOBILITY DEVICE PROGRAM

SECTION 7-1: General Program Information

The University has contracted with a third-party to provide Shared Mobility Device services to the Campus community. The following policies provide a summary of the program. A complete list of program policies (which may be updated from time to time) is available at:

<https://pats.uncc.edu/transportation/gotcha-e-scooters-and-bikes>.

1. Members must be at least 18 years of age and have a valid driver's license and authorized credit card or debit card.
2. Members assume full responsibility for care of the Shared Mobility Device during the rental period.
3. Use of any one Shared Mobility Device should be limited to a period of 24 hours. Any device not returned within 24 hours will be deemed stolen or lost.
4. If a Shared Mobility Device is stolen or lost during a reservation, fines of up to \$1,500.00 may be assessed against the Member.
5. If a Shared Mobility Device is damaged during a Member's reservation period, the member will be charged the cost of the repairs as determined by the third-party provider or its affiliates.
6. The third-party provider does not guarantee that the service will be available at all times.
7. Members are advised to wear a protective helmet while using a Shared Mobility Device.
8. Members shall complete a waiver and release when enrolling/signing up to use Shared Mobility Device Program services; the waiver and release shall include UNC Charlotte.
9. The University reserves the right to contract with other Shared Mobility Device providers as needed. However, unapproved providers are not permitted to operate their devices on Campus property without prior written permission by the Administrative Officer or his/her designee. Failure to comply may result in devices being impounded and associated fines/fees being applied.

SECTION 7-2: General Policies

1. When a Shared Mobility Device is operated on a street, the operator must follow all rules of the road for motor vehicles, including speed limits, as provided in North Carolina General Statute Chapter 20.
2. E-Scooters
 - a. E-scooters must be parked in a designated e-scooter rack/dock or Campus bike rack when not in use and will not be permitted to be left in the open.
 - b. While assigned to a current reservation, but in "on-hold" status, the rider may park the e-scooter at any bike rack on Campus, with the exception of the bike racks assigned to bikeshare bicycles.
 - c. E-scooter speeds are controlled automatically by using two types of technology:
 - i. The e-scooter has a governed top speed of 15 MPH when being used on roadways.
 - ii. The e-scooter speed is automatically controlled by geo-fencing in certain areas of Campus such as the inner core. When a scooter enters one of these areas, the scooter's speed will slowly be reduced to a maximum of 4 MPH,

requiring the rider to essentially “walk” their e-scooter through the restricted area to a bicycle rack or e-scooter dock on Campus.

- d. E-scooter reservations are not available during night hours (hours will vary depending on season).
 - e. E-scooters are not permitted to be operated outside of designated University property (or “main Campus boundaries”).
3. Storage & Maintenance
- a. Shared Mobility Devices are not permitted inside Campus buildings for any purpose including: riding, storage, recharging or “juicing.”

SECTION 7-3: Acts Prohibited While Using a Shared Mobility Device

It is against University and/or third-party provider policies for any person to commit the following acts while using Campus a Shared Mobility Device:

1. Use of any Shared Mobility Device while under 18 years of age.
2. Use of any Shared Mobility Device while exceeding the maximum weight limit of the device.
3. Use of any Shared Mobility Device by an individual with an existing physical or mental condition that would prohibit them from safely operating the device.
4. Operating a Shared Mobility Device while carrying any item that impedes the rider's ability to safely operate the device.
5. Operating a Shared Mobility Device while under the influence of alcohol, drugs, or any other substance that impairs an operator's ability to safely operate the device.
6. Use of any cell phone or mobile electronic device for any purpose that distracts operators from the safe operation of the Shared Mobility Device, including but not limited to phone calls, text messages, or music.
7. Allowing any other person to use the Shared Mobility Device (except the additional operators approved in advance by the third-party provider) or allowing more than one person to be carried on the device.
8. Overfilling the Shared Mobility Device basket (where applicable) or placing objects weighing more than 20 pounds in total in the device basket.
9. Violating any applicable federal, state, or local law.
10. Operating or using a Shared Mobility Device in any manner during adverse weather conditions, including but not limited to hail, snow, freezing rain, dust storms, fog, heavy rains, or lightning storms.
11. Riding or operating a Shared Mobility Device if it, or any component of it, has any defect, fails to operate as a properly functioning bicycle, or is in need of repair.
12. Operating a Shared Mobility Device for racing, tricks, jumping, stunt riding, and/or off-road riding.
13. Use of any Shared Mobility Device for any commercial purposes.
14. Towing, pulling, carrying, or pushing any person or object with a Shared Mobility Device.
15. Removing, dismantling, writing on, defacing, misusing, or modifying any accessories, parts, logos, markings or components of any Shared Mobility Device.
16. Storing, parking or abandoning any Shared Mobility Device at any location other than a University-approved rack or hub.
17. Any individual found committing any of the above acts may be subject to one or more of the following consequences: fines assessed by Parking and Transportation Services or University Police, referral to UNC Charlotte Office of Student Conduct & Academic Integrity, and/or suspension of Shared Mobility Device use privileges.

ARTICLE VIII BICYCLES ON CAMPUS

SECTION 8-1: General Policies

1. Bicycles may be operated on the streets, parking lots, sidewalks, and Campus grounds, in accordance with the regulations set forth in these Policies, the Parking Ordinance and other reasonable direction from University officials.
2. Bicycles may not be operated inside any Campus building, including parking decks.
3. Bicycles must be walked to and from University-supplied bicycle lockers or bicycle racks located within parking decks.
4. Bicycles must be walked through dismount areas, as identified and directed by University signage.
5. When a bicycle is operated on a street, the operator must follow all rules of the road for motor vehicles, including speed limits, as provided in North Carolina General Statute Chapter 20.
6. When a bicycle is operated on a sidewalk, the operator must yield to all pedestrians and wheelchair users. The bicycle operator is expected to reduce speed, provide audible warnings and stop if necessary to avoid collisions with pedestrians. Excessive speed or reckless operation of a bicycle on a sidewalk may constitute a Traffic Offense.
7. Except when operated on designated bicycle paths, which are indicated by official University signage, bicycles may be operated only on paved surfaces. Operation of a bicycle in a manner that causes damage to University property, including, but not limited to, grass or landscaping, may subject the operator to a Traffic Offense.
8. University Police officers on bicycles are exempt from excessive speed restrictions when responding to emergencies so long as the police officer utilizes a bell, whistle, or other audible warning device when approaching pedestrians.
9. For bicycle parking ordinance refer to Parking and Transportation Services' Parking Ordinance Article III, Section 3-6 (<https://pats.uncc.edu/policies/>).
 - a. In general, no person shall leave a Mobility Device parked or left in any manner that blocks or impedes a sidewalk, stairway, doorway, or accessible ramp, or otherwise restricts ingress and egress to university facilities. No person shall secure a Mobility Device to any structure not intended for such parking, including a light pole, tree, bench, handrail, fence or waste receptacle. Bicycles must be secured to bicycle racks / or inside bicycle lockers.
10. Bicycle operators are expected to comply with NC General Statute 20-129(e), regarding required lighting equipment for a bicycle. Failure to adhere to these requirements may subject the operator to a Traffic Offense. Though not required by law, helmets and brakes are strongly encouraged as safety equipment for bicycle operators.

ARTICLE IX MOBILITY DEVICES ON CAMPUS

SECTION 9-1: General Policies

1. The University assumes no liability or responsibility for damage or theft to any Mobility Device parked/stored or operated in or on University properties subject to the jurisdiction or control of the Board of Trustees.

2. The provisions of these Policies shall apply to all Mobility Devices, public and private, and they shall be enforced twenty-four hours a day unless otherwise specified by these Policies. No person shall violate any of the provisions of these Policies except as otherwise permitted by North Carolina General Statutes, or as otherwise directed by duly authorized police officers and other authorized officials.
3. The operator of any Mobility Device shall obey the lawful instruction of any police officer, parking enforcement officer, official traffic signs or control devices appropriately placed and in accordance with provisions of these Policies.
4. Mobility Devices may be operated on the streets, parking lots, sidewalks, and Campus grounds, in accordance with the regulations set forth in these Policies, the Parking Ordinance and other reasonable direction from University officials.
5. Mobility Devices may be used for point-to-point transportation on designated sidewalks and other pedestrian areas of the Campus. A 4 MPH speed restriction is in place at all times in these locations. Please refer to <https://pats.uncc.edu> for a map of these locations.
6. Mobility Device use is prohibited in certain areas of Campus. Please refer to <https://pats.uncc.edu> for a map of these locations.
7. Personal Mobility Devices may not be used on streets or any parking area.
8. Personal Motorized Mobility Devices and Shared Mobility Devices may be used on streets and in parking lots, but not in parking decks.
9. When an approved Mobility Device is operated on a street, the operator must follow all rules of the road for motor vehicles, including speed limits, as provided in North Carolina General Statute Chapter 20.
10. When an approved Mobility Device is operated on a sidewalk, the operator must yield to all pedestrians and wheelchair users. The operator is expected to reduce speed, provide audible warnings and stop if necessary to avoid collisions with pedestrians. Excessive speed or reckless operation of an approved Mobility Device on a sidewalk may constitute a Traffic Offense.
11. Except when operated on designated paths, which are indicated by official University signage, Mobility Devices may be operated only on paved surfaces. Operation of a Mobility Device in a manner that causes damage to University property, including, but not limited to, grass or landscaping, may subject the operator to a Traffic Offense.
12. Mobility Device operators must dismount their device and safely walk through areas of campus designated as “Mobility Device Dismount” areas (refer to map at <https://pats.uncc.edu/>).
13. University Police officers on Mobility Devices are exempt from excessive speed restrictions when responding to emergencies so long as the police officer utilizes a bell, whistle, or other audible warning device when approaching pedestrians.
14. For Mobility Device parking ordinance refer to Parking and Transportation Services’ Parking Ordinance Article III, Section 3-6 (<https://pats.uncc.edu/policies/>).
15. Mobility Devices may not be used inside any Campus buildings.
16. No person using a Mobility Device shall engage in trick riding on Campus. Trick riding is defined as any type of movement where the wheels of the Mobility Device are deliberately removed from contact with the surface in a repetitive procedure.
17. Reckless operation and excessive speed of a Mobility Device shall also constitute a Traffic Offense.
18. Mobility Device operators must yield the right-of-way to pedestrians and persons in wheelchairs.

19. Persons sixteen years of age or older who violate this Section may receive a Traffic Offense violation citation.
20. Persons younger than sixteen years of age who violate this Section may have their Mobility Device confiscated by University Police. In such cases, the offending juvenile must contact his/her parent for a conference to explain these Policies to the parent and juvenile. The University will return the confiscated property at the end of the conference.
21. Repeated violations by persons younger than sixteen years of age may result in restriction of Campus visitation and use of facilities or referral to juvenile authorities.
22. Mobility Device operators operate their device(s) at their own risk and are strongly encouraged to always wear a helmet.
23. Below is a chart summarizing where certain Mobility Devices can be used on campus:

	Public Vehicular Areas	Sidewalks	Pedestrian Areas	Parking Lots	Parking Decks	Inside Campus Buildings
Vehicle	✓	✗	✗	✓	✓	✗
Bicycle	✓	✱	✱	✓	✗	✗
Personal Mobility Device	✗	✱	✱	✗	✗	✗
Personal Motorized Mobility Device	✓	✱	✱	✓	✗	✗
Shared Mobility Device	✓	✱	✱	✓	✗	✗

✱ Restrictions apply. See Section 9-1 for details.